

MINUTES OF THE BOARD OF TRUSTEES
JACKSON COUNTY COMMUNITY MENTAL HEALTH FUND
August 23, 2014

Chair J. Moore called the Board Retreat to order at 9:40 AM. Meeting held at the Kansas City Zoo, Education Bldg. 6800 Zoo Drive, KCMO 64133

Present: J. Moore, D. Moore, M. Campbell, C. Clark Campbell, A. Kitchen, E. Wesson, M. Mora, G. Thompson, T. Poe, J. Payne

Staff: B. Eddy, S. Jones, T. Cummings, A. Marshall, M. Fortin

Client Demographics. B. Eddy introduced A. Marshall to members of the Board, and then presented graphs of gender and age in each funding program; approximately 15,000 persons were served in 2013. We are able to count both unique individuals and enrollments, which has a small amount of duplication, but reflects all agencies. During discussion, M. Mora suggested further breakdown of the 26-65 age group; J. Moore requested a comparison of age and gender within Safety Net.

Insurance Status by Race was discussed. Several agencies had large numbers of incorrect or “unknown” zip codes. We are looking at ways to prevent this problem in the future. B. Eddy noted a noticeably higher number of African American clients with insurance than their white counterparts.

T. Cummings presented slides on race and ethnicity. Several service areas’ client diversity corresponded closely with population. There was discussion of service patterns among Latinos, and that the majority population in each service areas is amplified in the client diversity.

B. Eddy presented maps comparing utilization of Levy services with county child abuse/neglect statistics by zip, showing that the patterns look similar. A. Kitchen asked about public policy decisions for underinsured. B. Eddy added that providers spent a lot of time collecting data and that we are working to provide this information on our website. C. Clark Campbell asked about homeless clients. This is not currently in Levy data but we will provide a recent Homeless Services report.

Therapy Unit Cost. S. Jones presented an analysis of costs for individual, family, and group therapies. Only fully-funded units of service were reviewed. S. Jones described providers’ methods and assumptions used to perform the cost analysis. There was discussion of how some costs are determined and agency ability to cover actual costs. S. Jones reported that therapy cost was not related to agency budget.

S. Jones presented a chart portraying the change in costs at different capitated rates. There was discussion of sources of revenue, and whether the agencies would serve fewer people as a result of the proposed rate caps. M. Campbell stated that in her thinking, agencies would be able to bill a finite amount for a certain service, but could spend remaining funds elsewhere within their budgets.

There was discussion of past Levy experiences with reduced funding and agencies voluntarily ending their financial relationship with the Levy. Unit costs have been frozen since 2008. S. Jones noted that if the Board were to approve capitated rates, agencies currently charging less would have to provide documentation to receive the higher rate. B. Eddy recommended that we implement in an organized way, with good communication.

M. Campbell asked the Board if they wished to implement a cap and at what level. There was discussion about available resources and the costs to the Board of various scenarios. The majority of agencies would have the opportunity for a cost increase. No agency would have their total grant reduced. A. Kitchen moved that the Board approve \$80 individual-family/\$40 group rates. Staff are to submit an implementation plan at the September Board meeting (C. Clark Campbell, second). All members voted yes, Motion carried.

Strategic Planning B. Eddy reported several areas of change in the behavioral health industry, including reduced uninsured, managed care, health homes, and technology. Billing alternatives are

another area of interest. G. Thompson said traditional payment incentives for healthcare providers have been wrong, since they pay them for performing services instead of making them better. J. Moore noted that many of these trends are already occurring in the private sector. After discussion B. Eddy asked for the Board's commitment to meet in the spring for a planning session. No new funding would be required; a facilitator would be hired from the regular consulting line item in the 2015 administrative budget. C. Clark Campbell moved that the Board undertake the process as described (E. Wesson, second). All Board members present voted "Yes" to proceed with strategic planning.

Revenue and Spending: B. Eddy presented trends in revenue and provider funding 2006-13. Both have dropped since 2007 due to the recession, but provider allocations are being increased and 2014 will show this trend. Underspensing agencies are part of the reason why ending net funds have increased over the last few years. There was discussion of distributing granted/unspent funds within the same year, including Innovations priorities. A decision would be needed around January. After discussion of current priorities M. Campbell requested a list of agencies who received trauma-informed care training. There was discussion of mental health aspects of national issues as reflected in Ferguson, MO, Mental Health First Aid Training grants, and considering traumatized communities instead of individuals. Several indicated we should be open to requests for these types of funding.

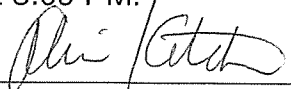
Provider Forum: G. Thompson led a discussion based on recent discussions by the CCAC. The CCAC would also like to encourage the Board to start looking at cultural competency indicators in funding decisions. The CCAC developed indicators and objectives, and wants dialogue with leaders of provider agencies so cultural competency reaches all levels. One idea is to bring in a prominent speaker to present to the agency executives. G. Thompson gave examples of presenters. There was discussion of the Forum's ability to attract top management for an all-day event. After discussion there was general agreement of a shorter event. G. Thompson moved (J. Moore second) that the Board support this initiative and entertain the future possibility of allocating funds for a speaker, to be considered at a future meeting. All voted in favor, Motion carried.

Wrap-Up: M. Fortin provided some observations and suggestions for contracts including residency. Cultural competency documentation or deliverables could also be made requirements.

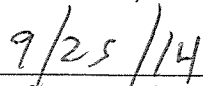
B. Eddy recapped major retreat topics and action items:

- *Consumer Demographics will be presented to the CCAC. Graphs with any needed changes and a small amount of narrative will be posted on our web site.
- *Therapy unit cost: Cap of 80/40 was approved. Staff will draft an implementation outline for discussion at the September Board meeting.
- *Strategic plan: The Board agreed to a "tomorrow" planning meeting in early spring 2015. Staff will develop a competitive bid process for assistance/facilitation and move forward. Ad hoc committee of interested/available Board members will be involved in planning.
- *Unspent funds: Uses, priorities for unspent funds need future attention.
- *Provider Forum: Endorsed by the Board. Financial support will be considered based on plans and budget to be developed.

Adjournment: J. Moore thanked everyone for their time and participation and adjourned the meeting at 3:09 PM.



Alice Kitchen, Secretary



Date Approved